HEALTH**SOURCE**

9.11 Release Notes

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Contact Information

Datavant

info@datavant.com

Product Support Phone Number: 1-877-358-6939

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Connect.
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info@datavant.com
datavant.com

Provisioning Table of Contents

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User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Area	Problem/Error Solution/New Behavior	Jira Unity Ref #
End-User ▾	History events	An erroneous event shows in the History screen for the Bill To/Ship To fields when there has not been a person who entered/edited the field. When the Delivery Method radio button is changed back & forth an event is generated un-necessarily. For DDS requests, the Delivery Method field (default=electronic) is generating an event when there has not been a person who entered/edited the field. These items have been resolved so there will not be an event generated.	72086 72233
End-User ▾	Invoice-Rhapsody	When the Document Published configuration does not include the Invoice to be published to the Requester/Site, the invoice is still being published upon Delivery. The Invoice will not be published when the configuration is not set up to publish this document.	72281
End-User ▾	Pending & Exception Reasons-Global Fulfillment	Two new Reasons have been created to help with the global workflow: Pending - *Global Field Input Complete* Exception- *Global Field Input Required*	72157
End-User ▾	Medical Records-AudaPro	Unable to view Medical Records (blank) in HealthSource or AudaPro that have pdf electronic form-type fields. The internal error shows:	72163 72259 72264

		Downloaded MR artifact failed for eReqeust ID	
		Unable to download MR with pdf electronic -form type fields when in view-only mode (ex: Back Office status) The two issues above have been resolved, however there is an existing issue for a future fix: Unable to attach multiple MRs after attaching a MR that has pdf electronic-form type fields. Requires a future *TrayApp* change	
End-User ▾	Request Letter	Unable to download/print Request Letters that have pdf electronic-form type fields in the RL. For ex: Signature field that is electronically signed. Error displays, "Document Download failed. Please try again". Downloading/printing the Request Letter no longer gives an error.	71992
End-User ▾	PAYD- Delivered to CF	PAYD requests will no longer be changed to a Canceled status and instead will be in "Delivered to CF". This will help CSR reporting to be correct. The History event will now be, "This chart image is rejected by QA reviewer in CF"	72061
End-User ▾	Secure **Email** Delivery fields	The secure email delivery email address fields are not allowing addresses with multiple sub domains (multiple periods), or .gov, or when >5 characters with the last domain/period. Users get a format validation error and are not able to submit the request. Now Users can submit Requests with these types of email addresses.	72055
End-User ▾	Sites & Health System Group data	After Release 9.6 on 2/29/24, Health System Groups and Sites are not displaying correctly in HS. The Site grouping files were not importing into Healthsource correctly. This was fixed with Rel 9.10.2 deployed on 5/3/24.	72221
End-User ▾	Upload Request Letters - stuck	Request Letters are not being processed and are getting stuck in a Status of "Failure" as seen in the Event Notifications screen.	72260

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		While the request letters are uploading, when the internal eipservices and/or the ocrservices services go down, the letters no longer get stuck in ● DATA_EXTRACTION_INPROCESS ● Failed ● FILE_UPLOADED	
End-User ▾	Upload Request Letters- stuck	Some Requests Letters coming in via the Upload Request Letter function are getting stuck in the "In Progress" status (ex: when a Release is deployed). Currently the ASM team manually works some of these to get reprocessed. A new scheduler job has been created to run automatically when requests are stuck in any of these internal statuses: 'FILE_UPLOADED', 'REPROCESS_INPROGESS', 'OCR_INPROGESS', 'OCR_SUCCESS', 'OCR_FAILED	72113 72099
Digital Fulfi… ▾	IDSB- FHIR CDR Doc ID - Submit API	Move the FHIR CDR DocID into clinicalDocumentRequest as optional field in submit API	72227
Digital Fulfi… ▾	IDSB- COC OnSIte-Faxed requests	Requests with OnSite-Faxed delivery method chosen will now be routed to the Digital Fulfillment flow for eligibility. This is a script change which will be run with the Release, or the next day. *Business Value- Increases the volume of requests that may be fulfilled by Digital Fulfillment to meet our annual goals.*	71942
Logging au… ▾	STORK	Partially logged requests now have History events reflecting which fields the STORK logic populated. *Business value- User Satisfaction, Compliance*	71480
Logging au… ▾	STORK	Patient Request Types are now supported for STORK processing *Business Value- Increases the volume of requests that are logged via automation to meet our annual goals*	72077
Tech ▾	Security	Security vulnerability changes	72230

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